

AGENDA MANAGEMENT SHEET

Name of Committee Environment Overview And Scrutiny Committee
Date of Committee 20th September 2007
Report Title Comparative Performance
Summary Warwickshire County Council is a member of a performance benchmarking club. This report introduces the indicators used by that club that are relevant to the work of the committee.
For further information please contact: Paul Williams
 Scrutiny Officer
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 paulwilliamscl@warwickshire.gov.uk
Would the recommended decision be contrary to the Budget and Policy Framework? No.
Background papers None

CONSULTATION ALREADY UNDERTAKEN:- Details to be specified

- Other Committees
- Local Member(s)
- Other Elected Members Councillor Appleton, Councillor Goode
- Cabinet Member Councillor Heatley
- Chief Executive
- Legal Sarah Duxbury
- Finance
- Other Chief Officers John Deegan
- District Councils
- Health Authority
- Police

Other Bodies/Individuals

FINAL DECISION YES

SUGGESTED NEXT STEPS:

Details to be specified

Further consideration by this Committee

To Council

To Cabinet

To an O & S Committee

To an Area Committee

Further Consultation

**Environment Overview And Scrutiny Committee -
20th September 2007.**

Review of Comparative Performance

**Report of the Strategic Director of Performance and
Development**

Recommendation

That the Environment Overview and Scrutiny Committee considers the comparative performance of the County Council against the indicators used by the PricewaterhouseCooper benchmarking club and comments on those areas of performance which it would like to examine further.

1.0 Introduction

1.1 In 2006 Warwickshire County Council joined the Best Value Performance Indicator (BVPI) Benchmarking Club. This enables the performance of the council's BVPIs to be compared with other county councils that have signed up to the PricewaterhouseCooper Benchmarking Club on a quarterly basis. The current membership of the club is 33 out of the 34 county councils in the country. The tool can compare, rank and chart the performance of the county council with the other county councils for BVPIs and PAF (Performance Assessment Framework) indicators as long as they have submitted their data direct to PricewaterhouseCooper. All Members and officers of the council can readily access the PWC tool. It is located on the intranet under the heading "Our Council".

1.2 In March 2007 the Environment Overview and Scrutiny Committee agreed that it would like to view the council's comparative performance in terms of those service areas and indicators that fall within its remit. It was agreed that rather than consider part year performance it would be preferable to wait until the end of the 2006/07 reporting year. This report seeks to assist Members in their understanding of the indicators.

2.0 Understanding the Indicators

2.1 The PWC Benchmarking Club uses a total 167 indicators. These cover a broad spectrum ranging from the number of deliberately started fires in the county to the percentage of planning applications allowed on appeal. Not all of the indicators used relate to the work of the County Council.

2.2 There are 23 Best Value Performance Indicators used by the Benchmarking Club that relate to the Environment Overview and Scrutiny Committee. These are,

82b	% recycling
82di	% landfilled
84a	Waste collected per head
84b	Change in waste collected per head
87	Cost of waste disposal
99ai	Total number of KSI all
99aii	Change in KSI on previous year – all
99aiii	Change in KSI on 94 to 98 average – all
99bi	Total number KSI – children
99bii	Change in KSI on previous year - children
99biii	Change in KSI on 94 to 98 average – children
99ci	Total number slight injury - all
99cii	Change in slight injury on previous year – all
99ciii	Change in slight injury on 94 to 98 average – all
100	Temporary road closures
165	% pedestrian crossings with disabled facilities
178	% rights of way that are easy to use.
187	% category 1, 1a and 2 footways needing structural maintenance
215a	Days to repair street lighting fault – non DNO (Distribution Network Operator)
215b	Days to repair street lighting fault – DNO
223	% principal roads needing structural maintenance
224a	% non-principal roads needing structural maintenance
224b	% unclassified roads needing structural maintenance

2.3 These indicators use a limited number of data sets. For example, 84a and 84b use the same data based on waste collection. Nevertheless, these are the key performance indicators which the government, through the Audit Commission, use to monitor our performance.

2.4 The 23 charts in the appendix to this report present the comparative information for the year 2006/07.

2.5 It is not intended to offer a detailed explanation in this report to the performance for each indicator. The intention is to reproduce the information as presented by the benchmarking tool in the expectation that Members will identify those areas on which they would like further information.

DAVID CARTER
Strategic Director of
Performance and
Development
Shire Hall
Warwick

7th August 2007

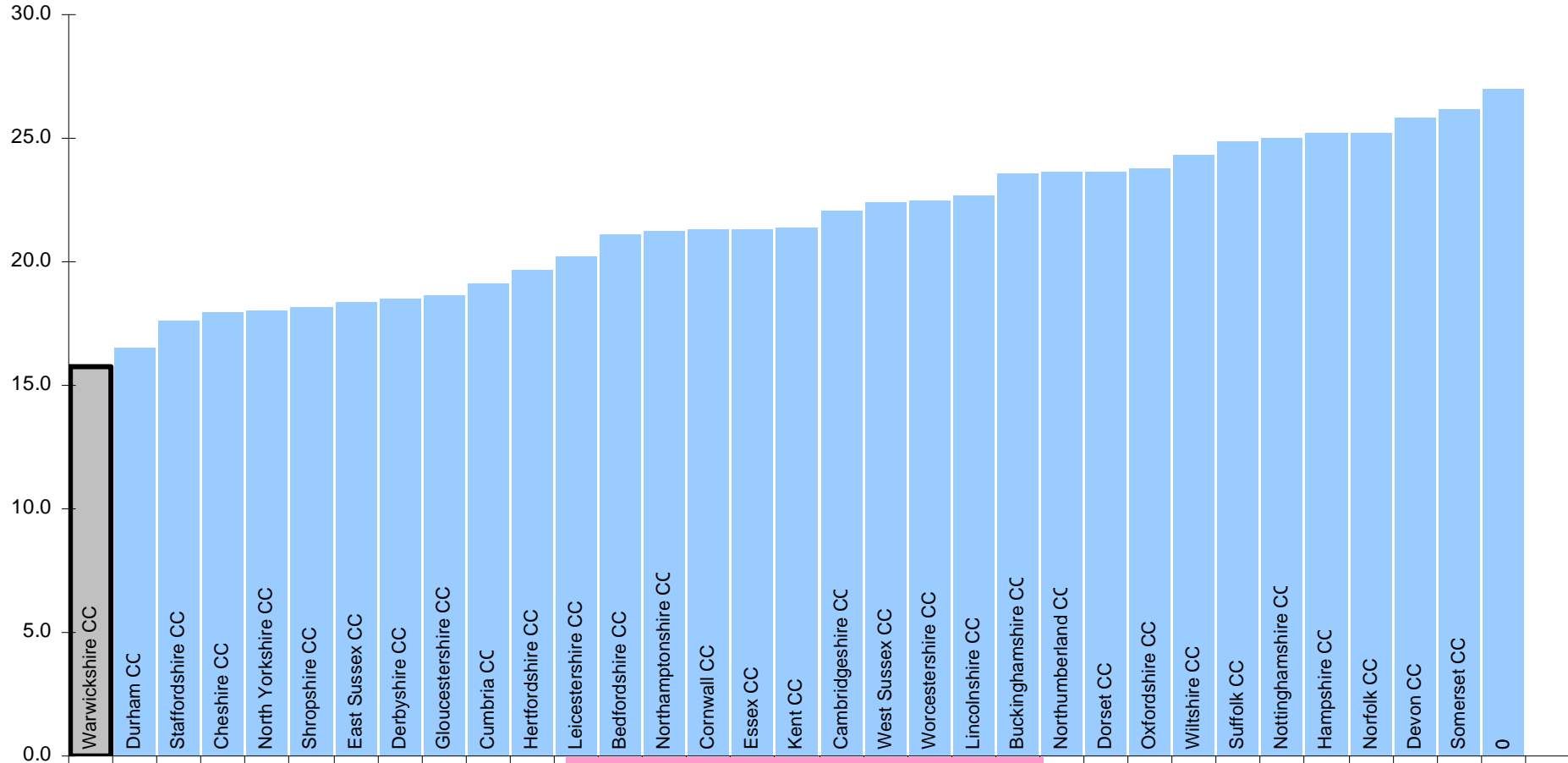
Performance in 2006/07

Label

On	Off	All	New analysis
		Family	

82ai - % recycling

Warwickshire CC



Its best to be HIGH

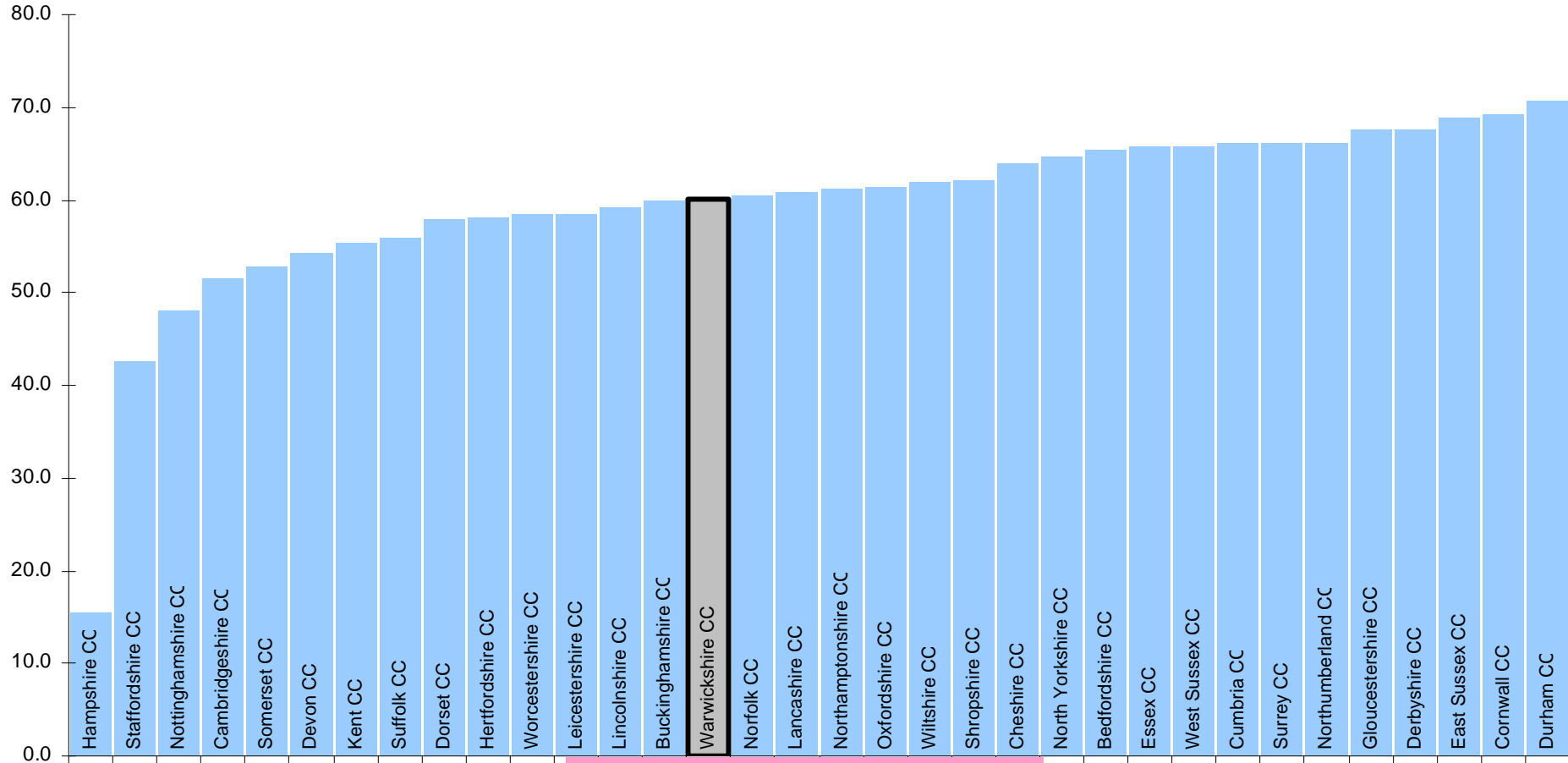
Performance in 2006/07

Label

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		Family	

82di - % landfilled

Warwickshire CC



Its best to be LOW

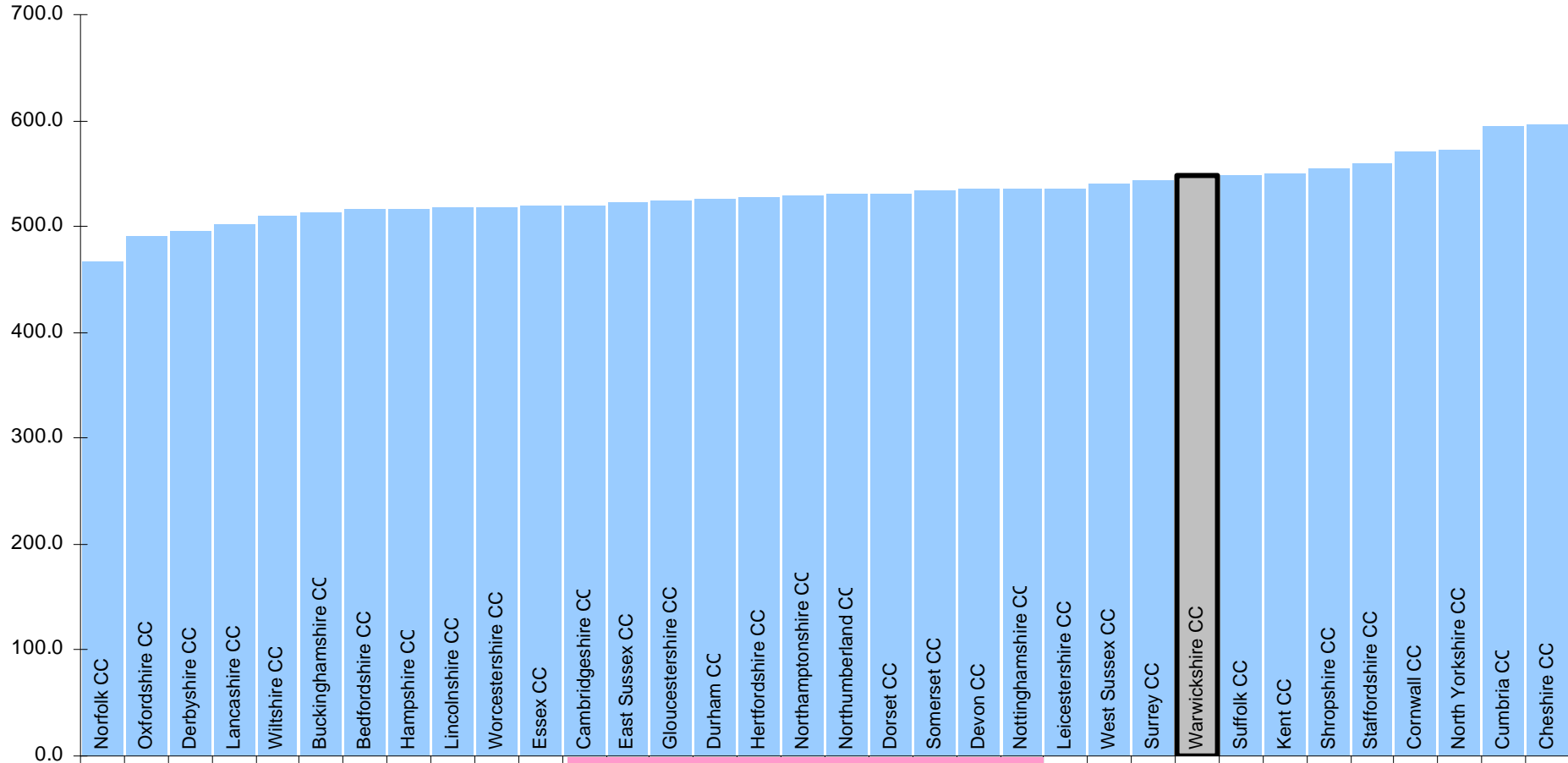
Performance in 2006/07

Label

On	Off	All	New analysis
		Family	

84a - Waste collected per head

Warwickshire CC



Its best to be LOW

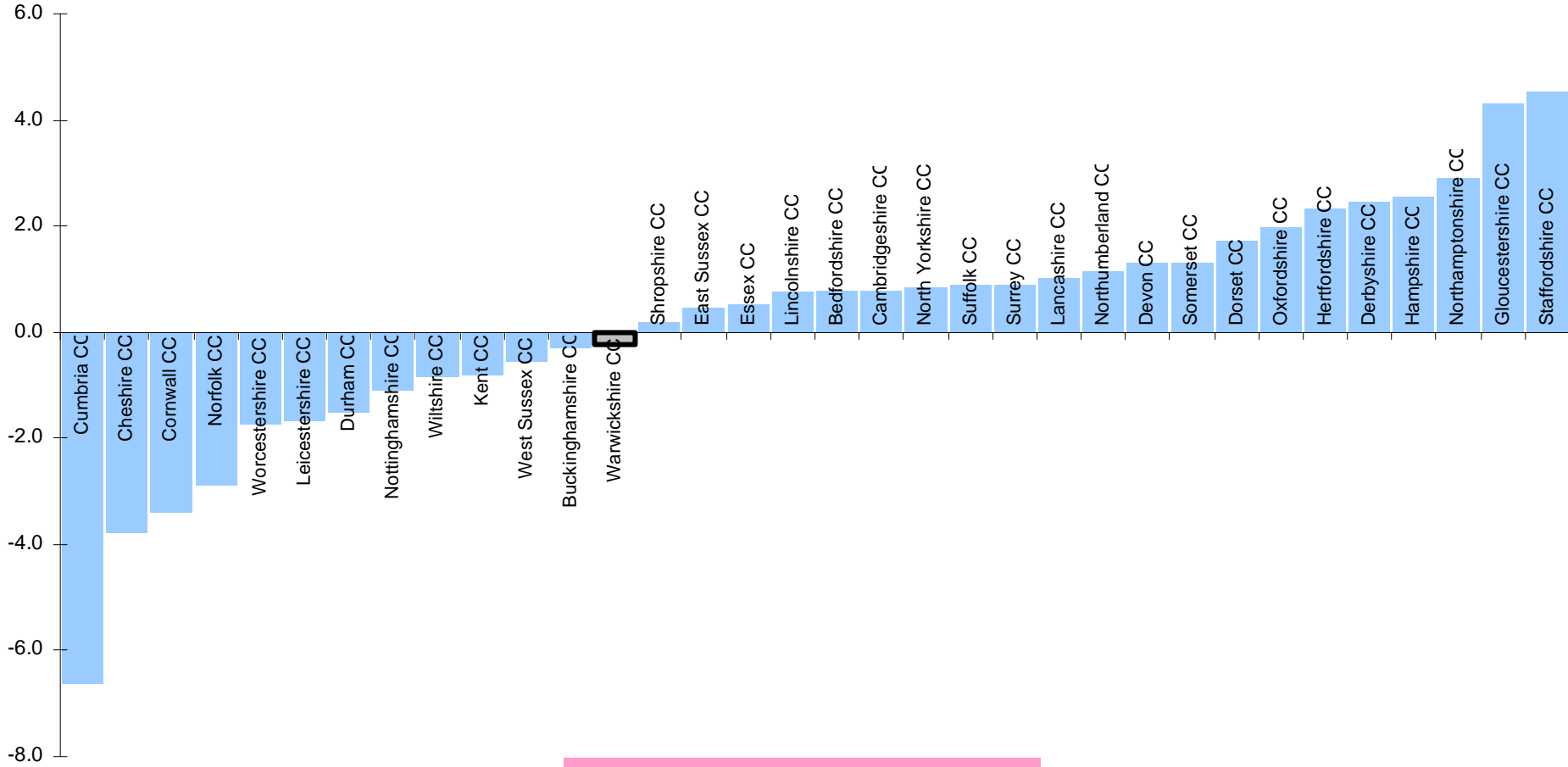
Performance in 2006/07

Label

On	Off	All	New analysis
		Family	

84b - Change in waste collected per head

Warwickshire CC



Its best to be LOW

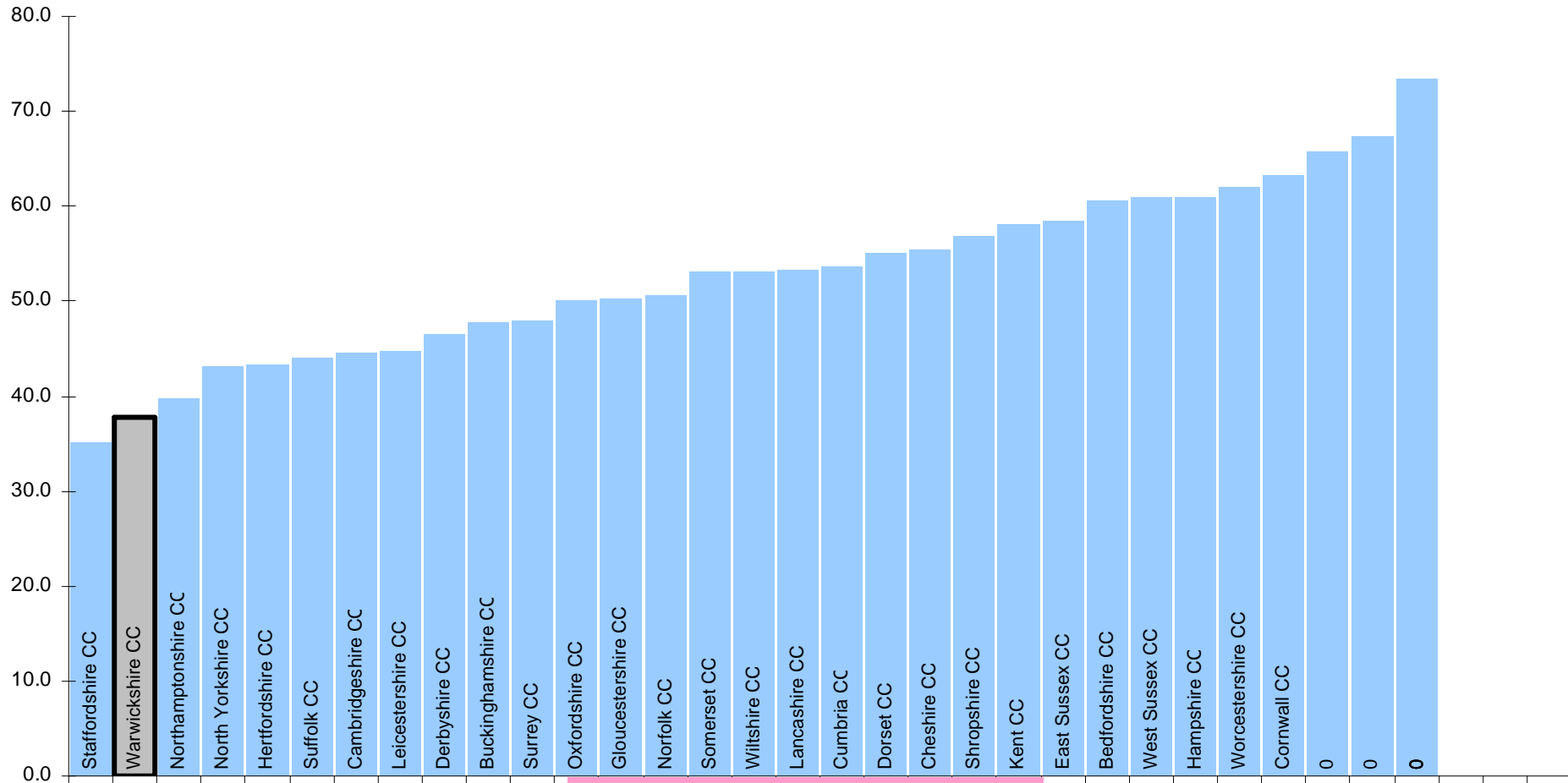
Performance in 2006/07

Label

All	New analysis
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Family	

■ 87 - Cost of waste disposal

■ Warwickshire CC



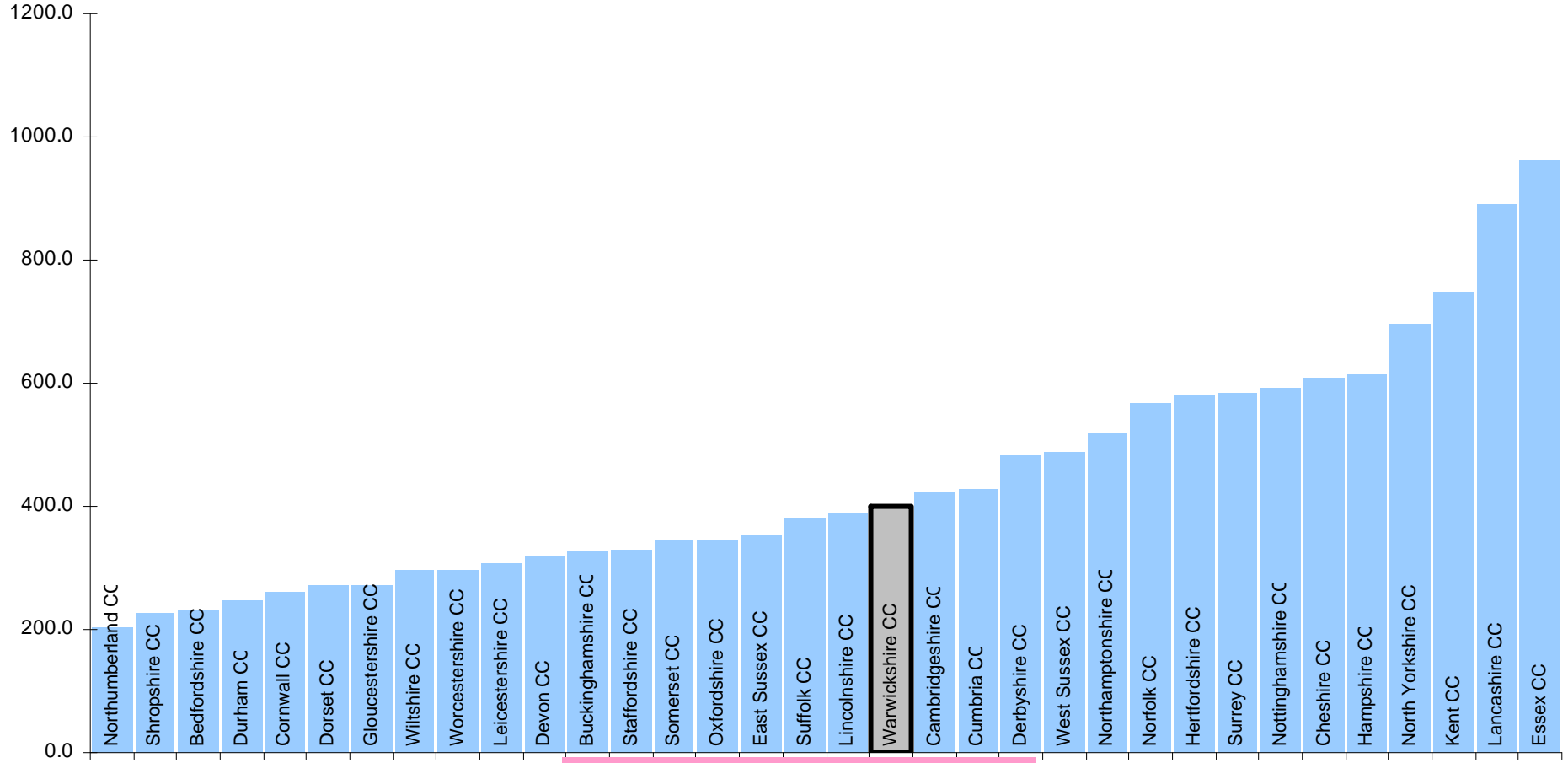
Performance in 2006/07

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		Family	

99ai - Total number KSI - All

Warwickshire CC



Its best to be LOW

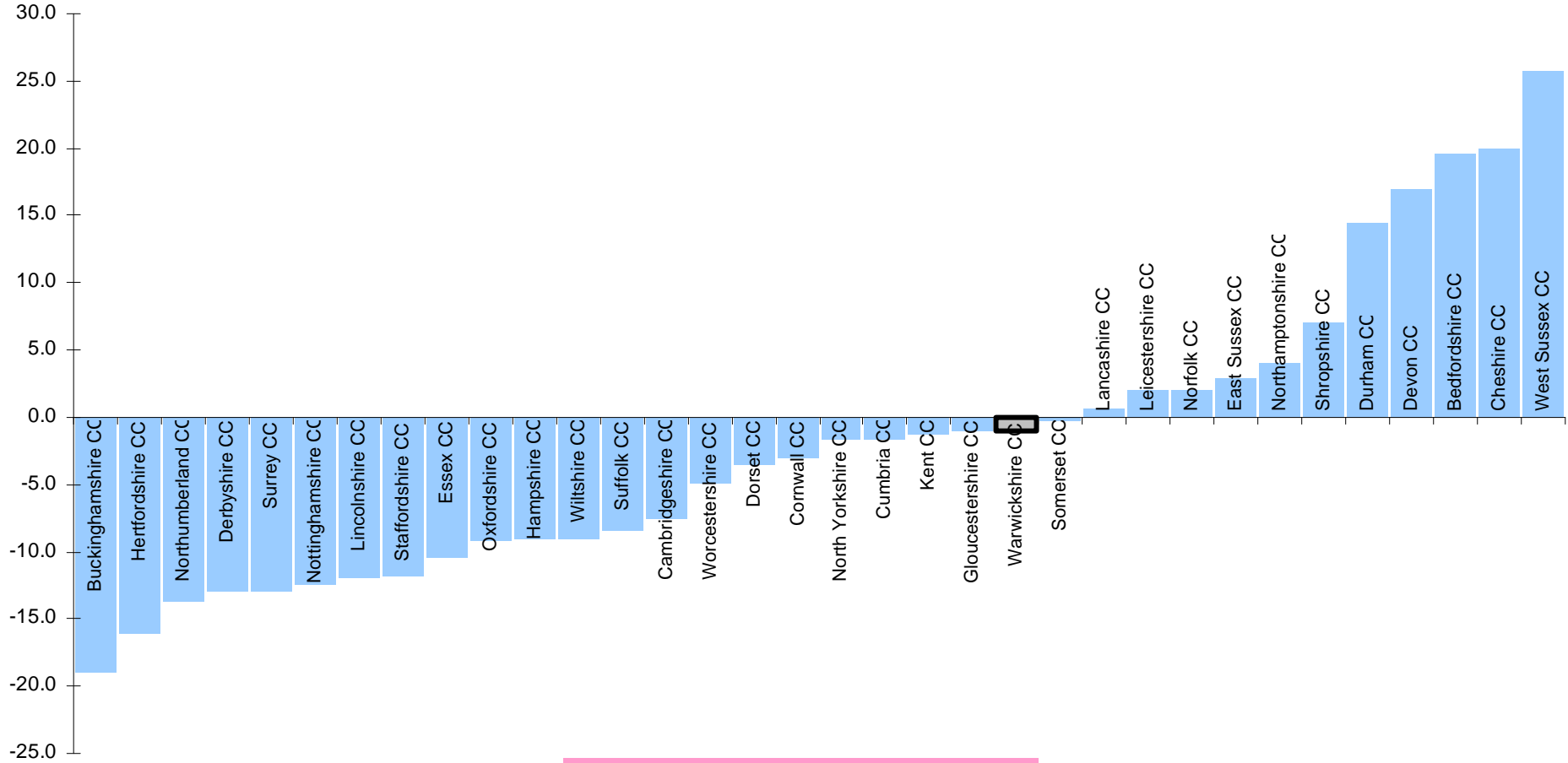
Performance in 2006/07

Label

On	Off	All	New analysis
		Family	

■ 99aii - Change in KSI on previous year - All

■ Warwickshire CC



Its best to be LOW

Performance in 2006/07

Label

On	Off	All	New analysis
		Family	

■ 99aiii - Change in KSI on 94 to 98 average - All

■ Warwickshire CC



Its best to be LOW

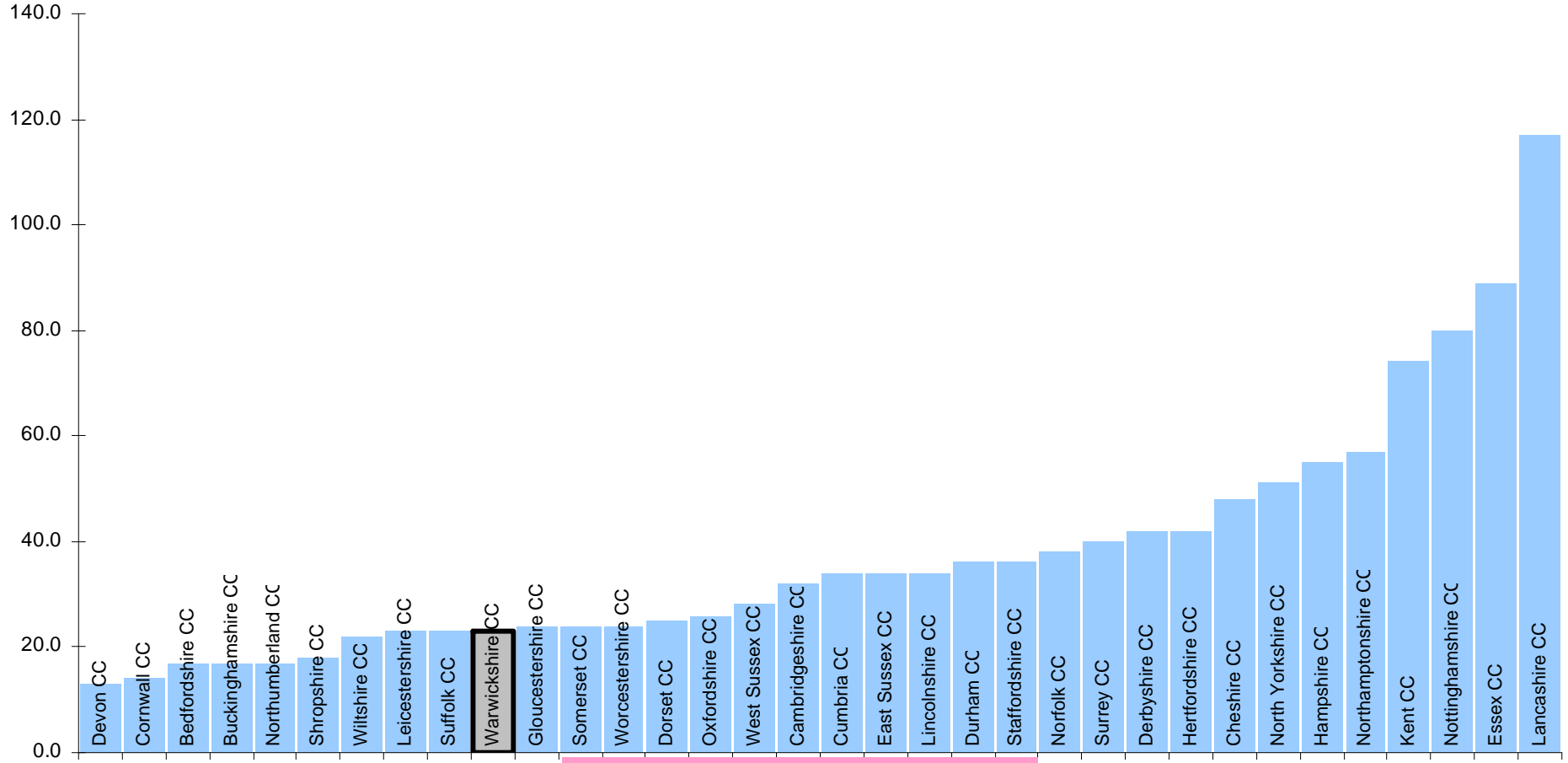
Performance in 2006/07

Label

On	Off	All	New analysis
		Family	

■ 99bi - Total number KSI - Children

■ Warwickshire CC



Its best to be LOW

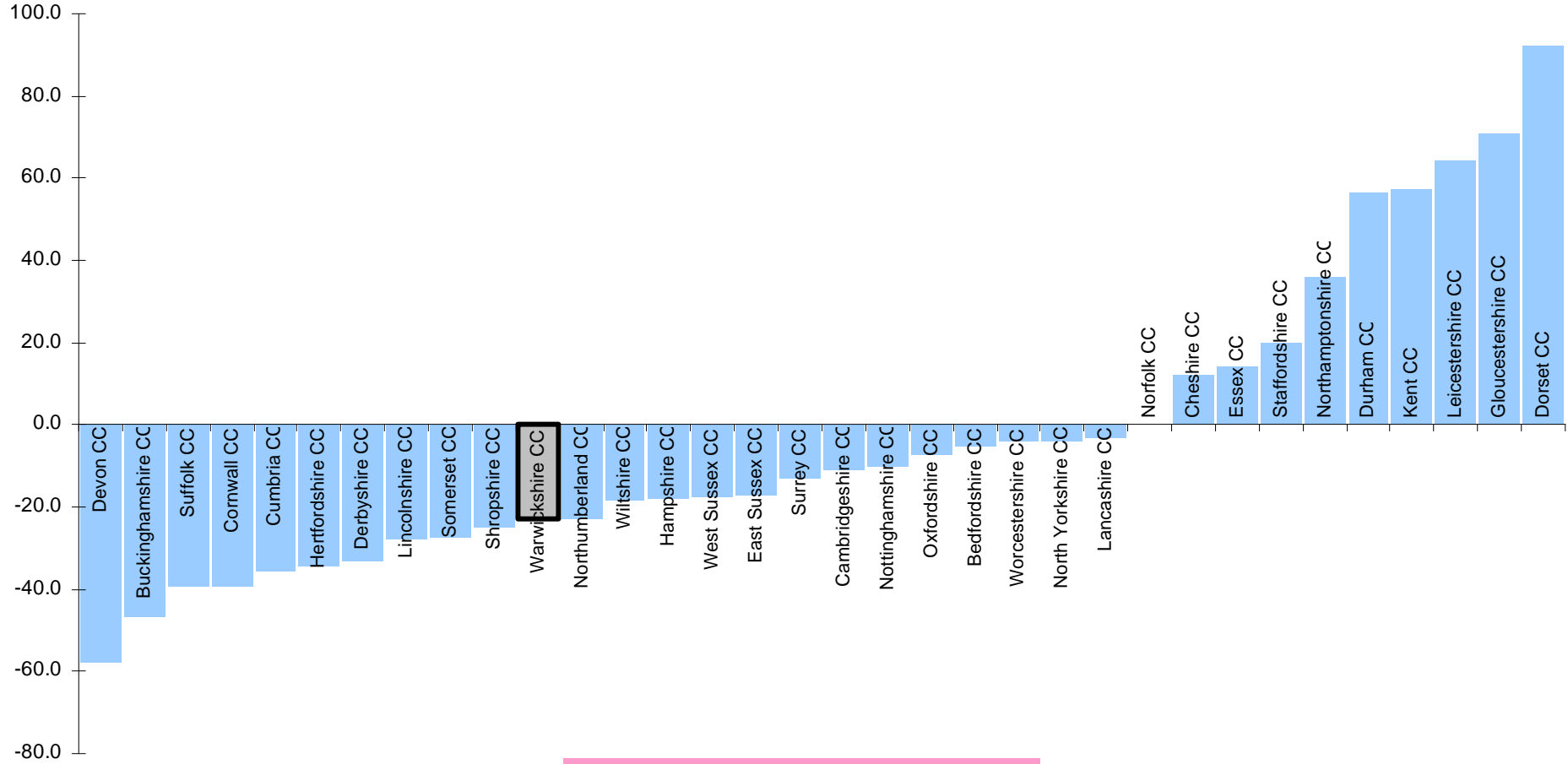
Performance in 2006/07

Label

On	Off	All	New analysis
		Family	

■ 99bii - Change in KSI on previous year - Children

■ Warwickshire CC



Its best to be LOW

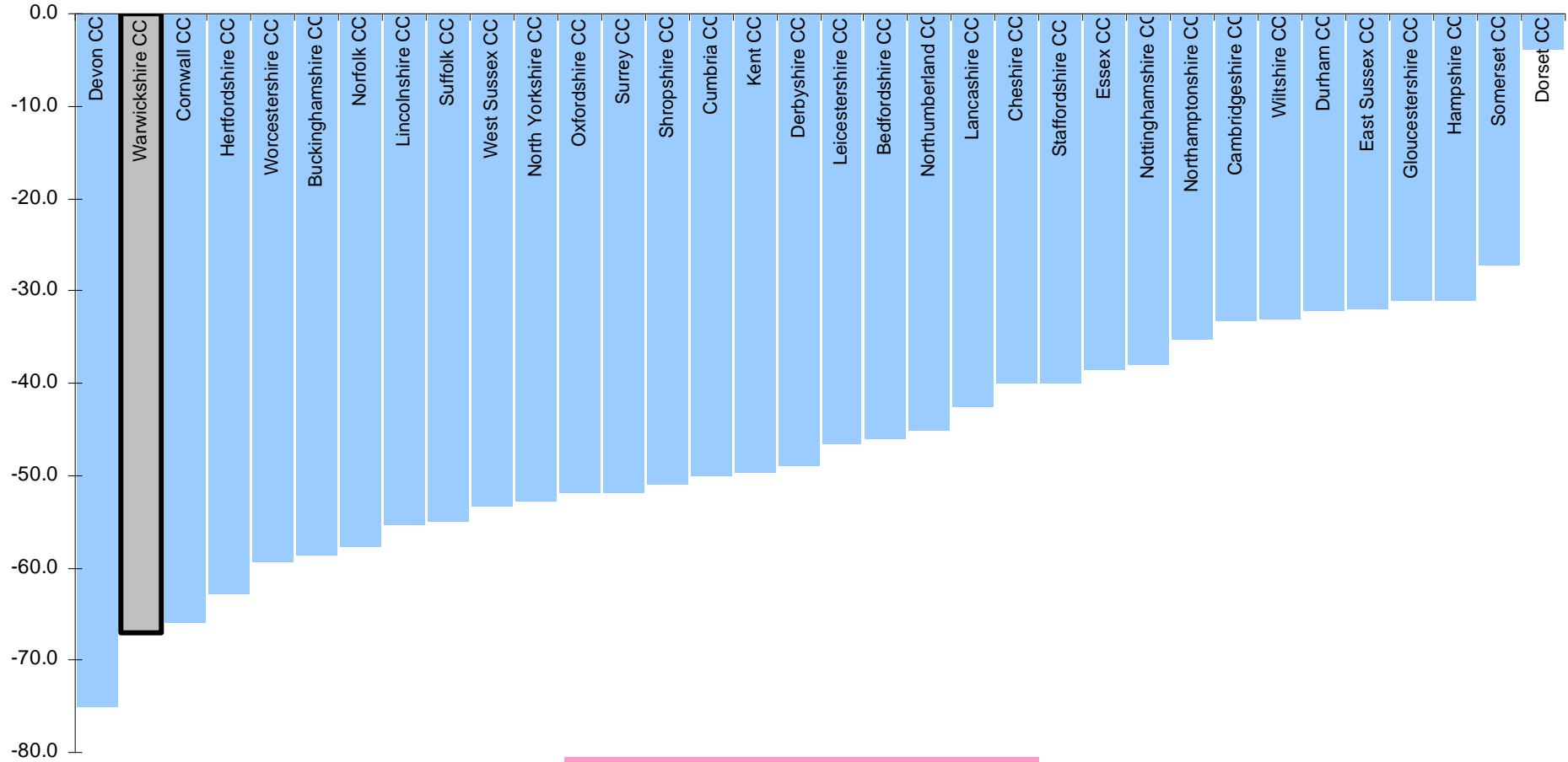
Performance in 2006/07

Label

On	Off	All	New analysis
		Family	

■ 99biii - Change in KSI on 94 to 98 average - Children

■ Warwickshire CC



Its best to be LOW

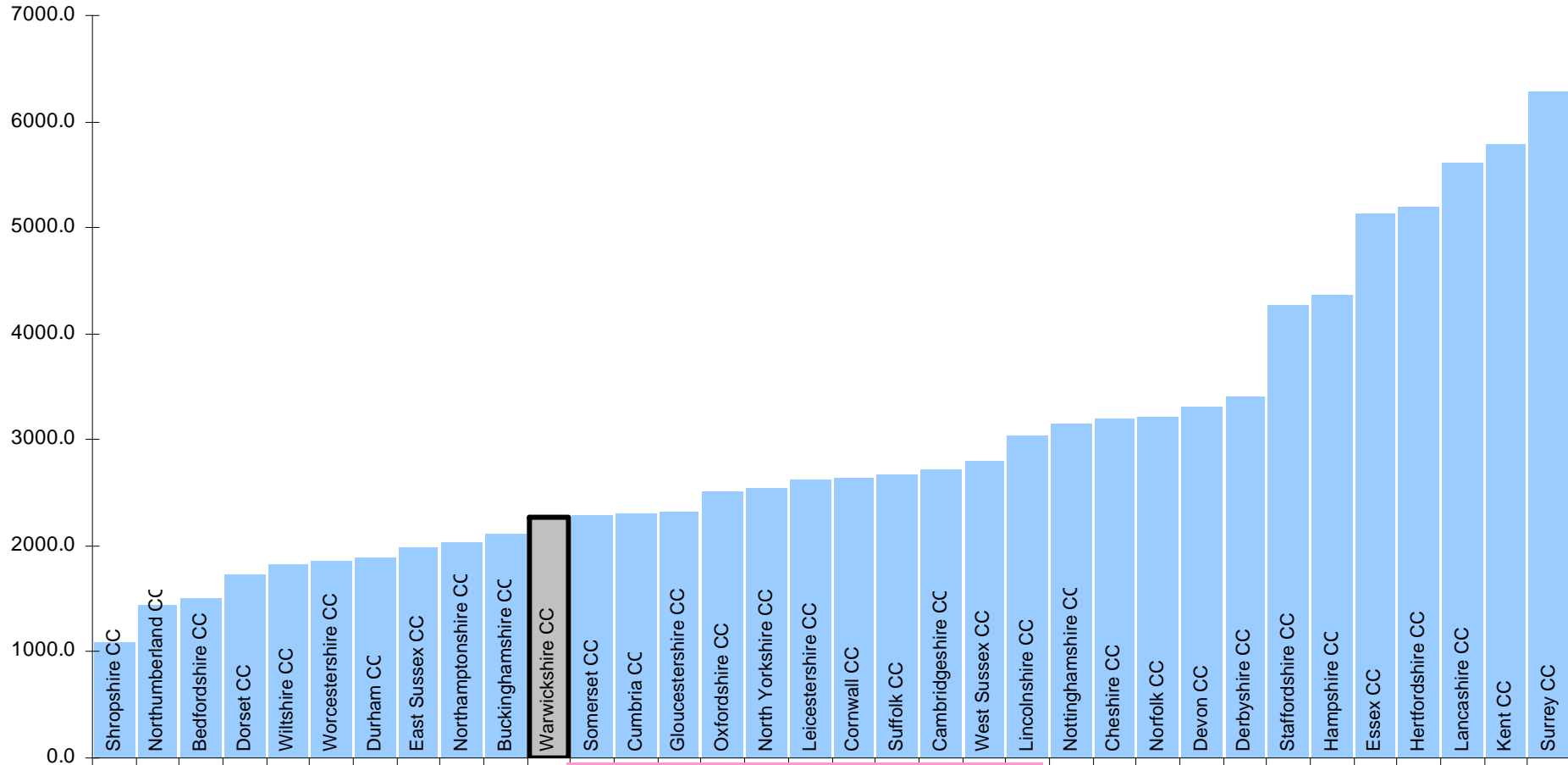
Performance in 2006/07

Label

On	Off	All	New analysis
		Family	

■ 99ci - Total number slight injury - All

■ Warwickshire CC



Its best to be LOW

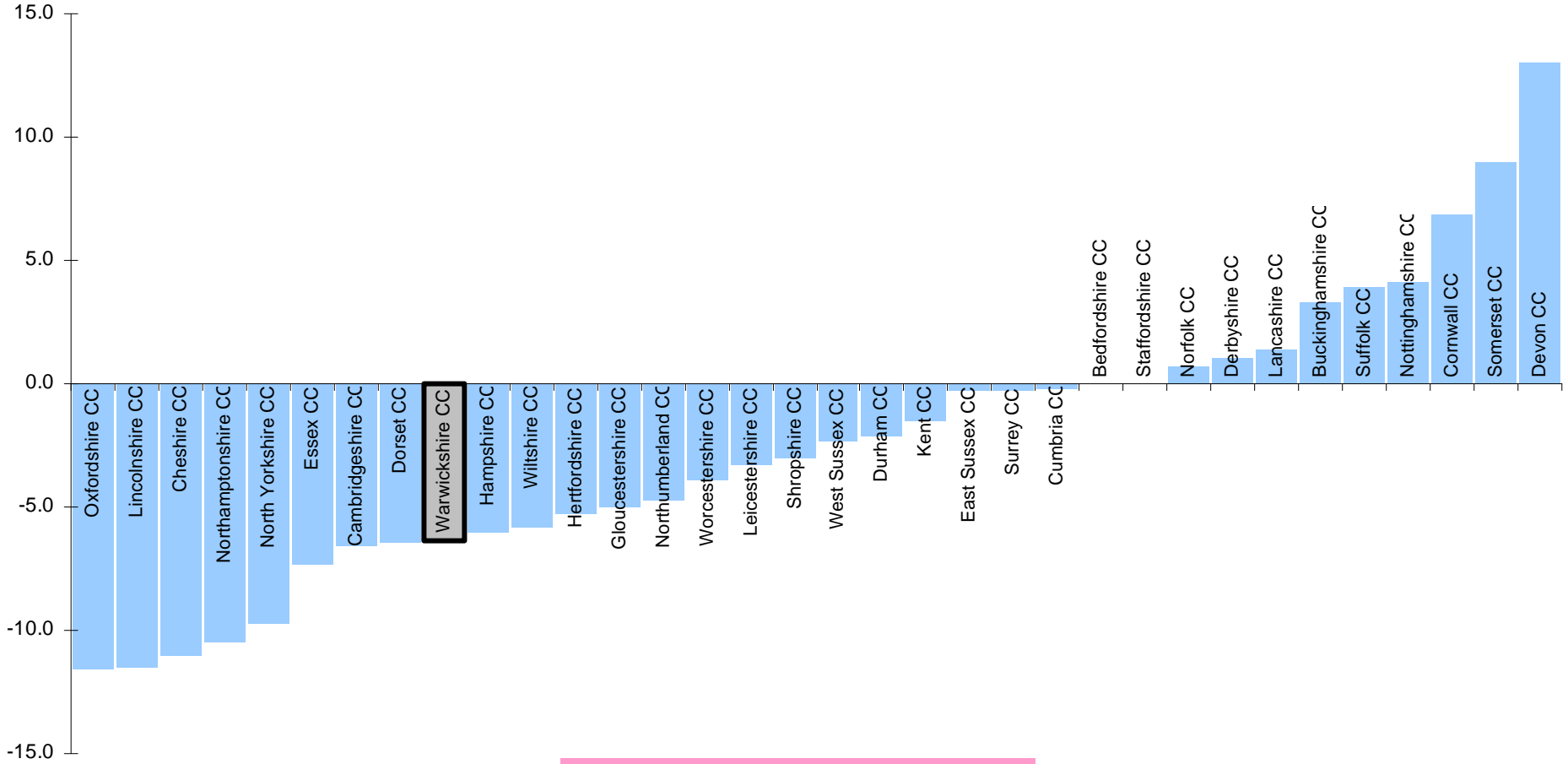
Performance in 2006/07

Label

On	Off	All	New analysis
		Family	

■ 99cii - Change in slight injury on previous year - All

■ Warwickshire CC



Its best to be LOW

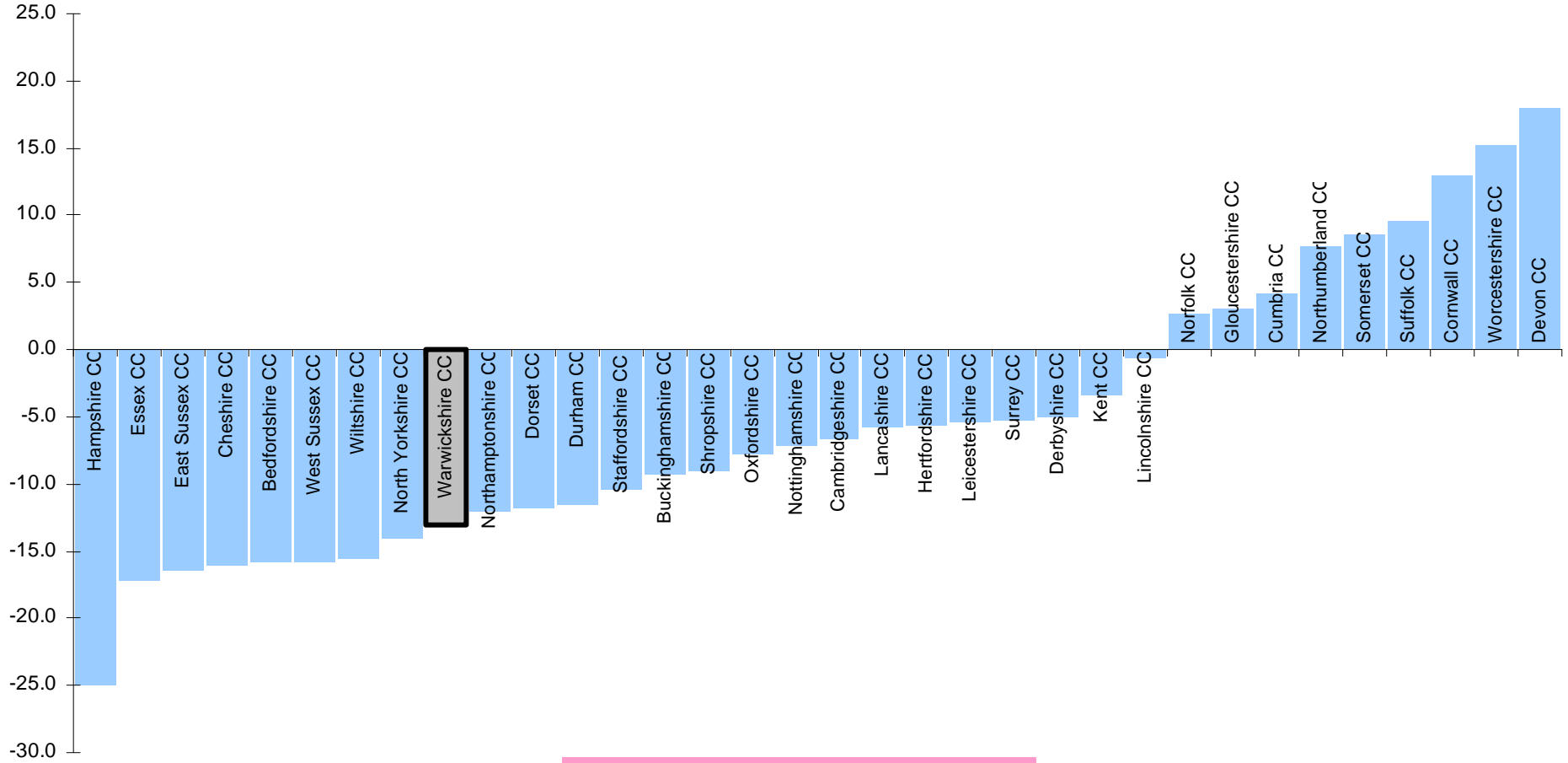
Performance in 2006/07

Label

On	Off	All	New analysis
		Family	

■ 99ciii - Change in slight injury on 94 to 98 average - All

■ Warwickshire CC



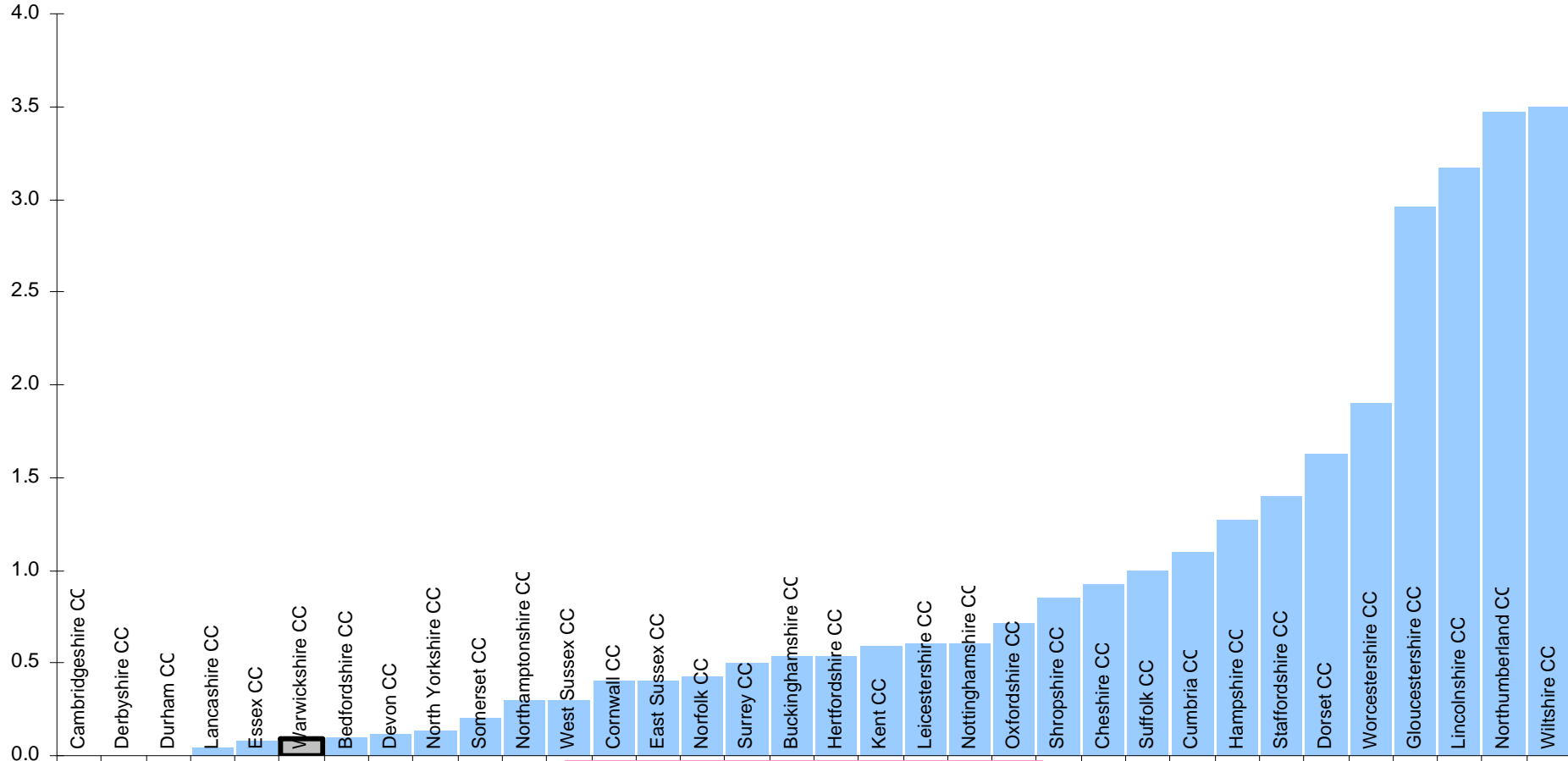
Its best to be LOW

Performance in 2006/07

Label		All	New analysis
On	Off	Family	

■ 100 - Temporary road closures

■ Warwickshire CC



Its best to be LOW

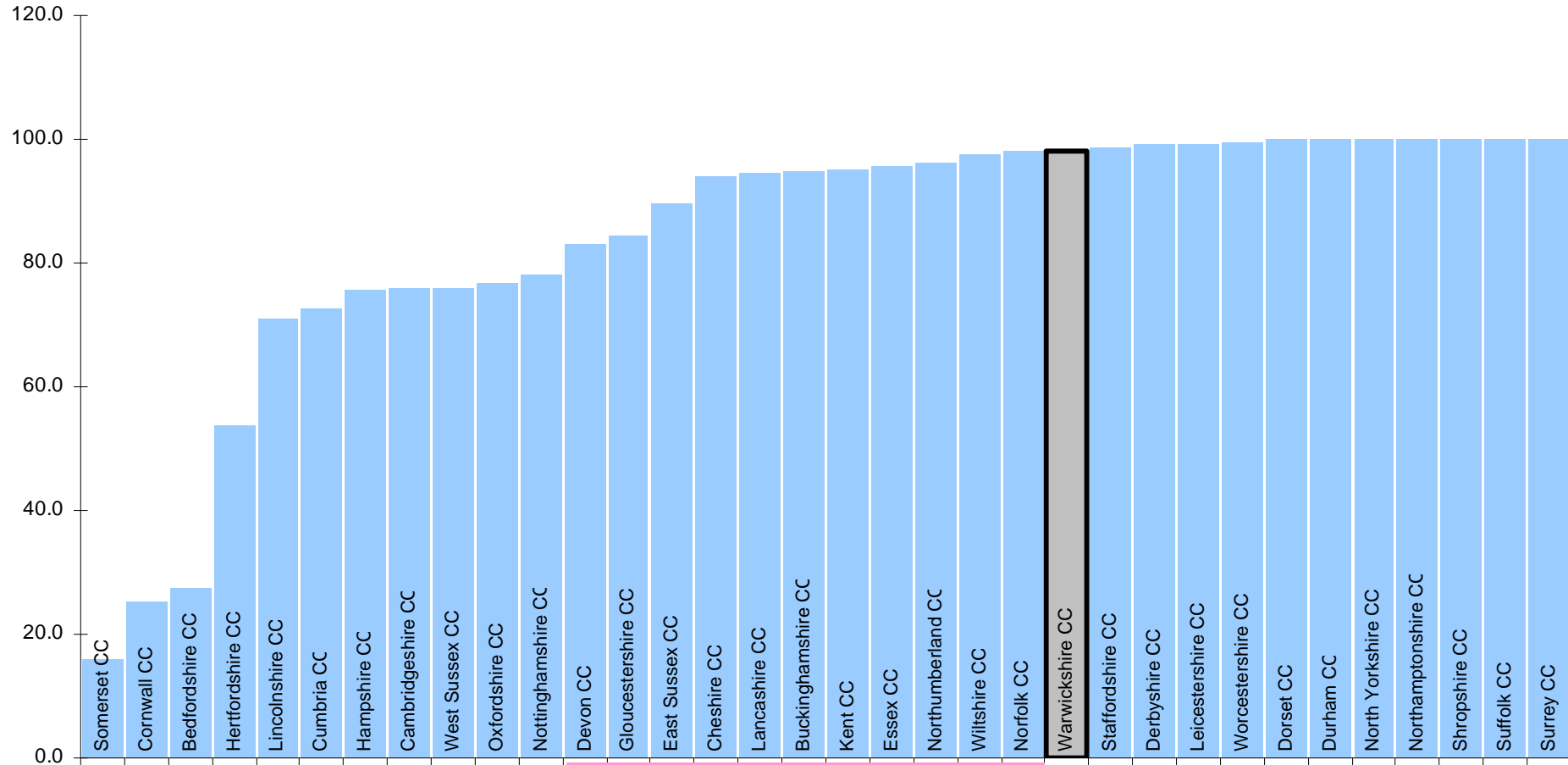
Performance in 2006/07

Label

On	Off	All	New analysis
		Family	

■ 165 - % pedestrian crossings with disabled facilities

■ Warwickshire CC



Its best to be HIGH

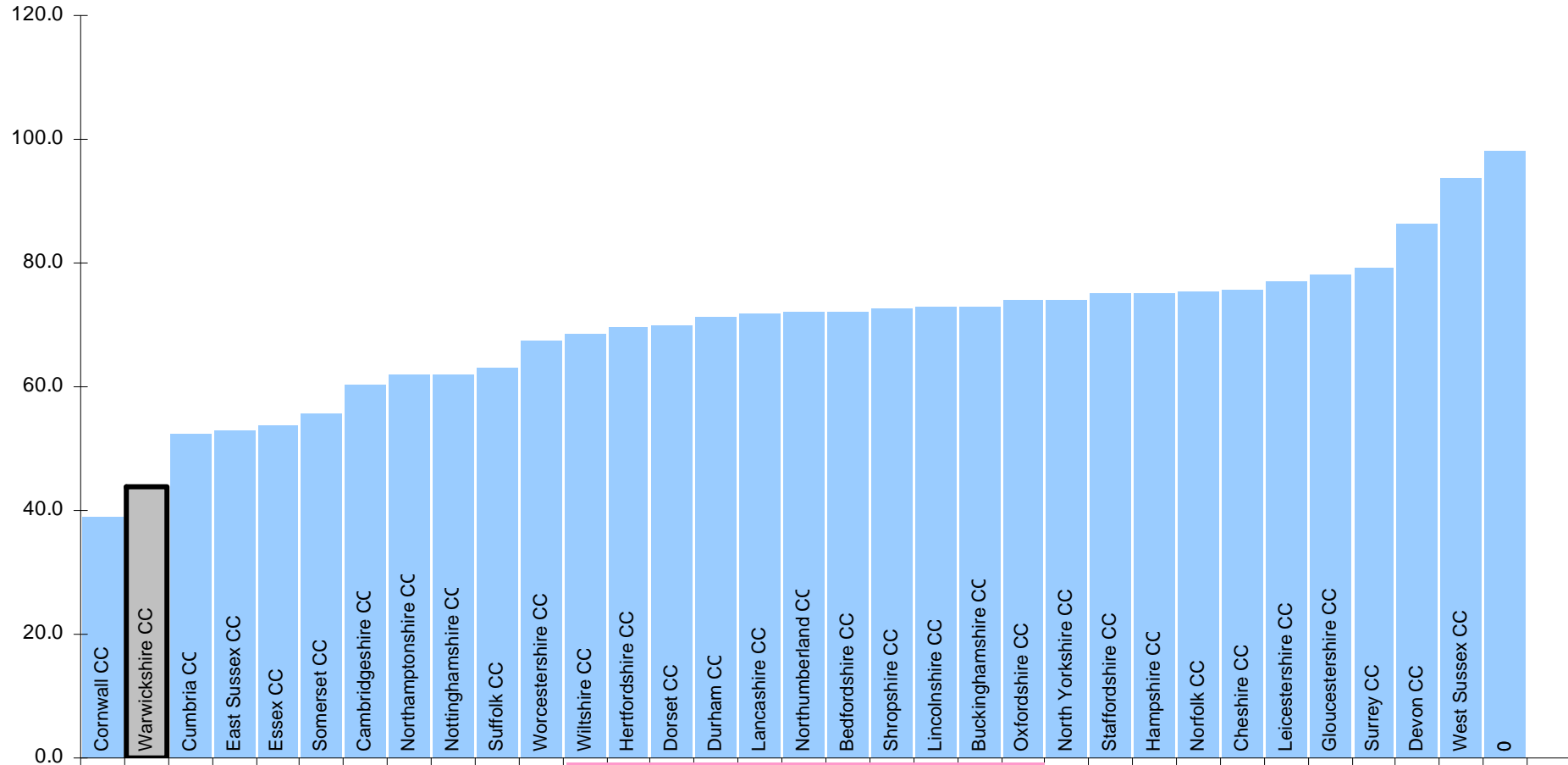
Performance in 2006/07

Label

On	Off	All	New analysis
		Family	

■ 178 - % rights of way that are easy to use

■ Warwickshire CC



Its best to be HIGH

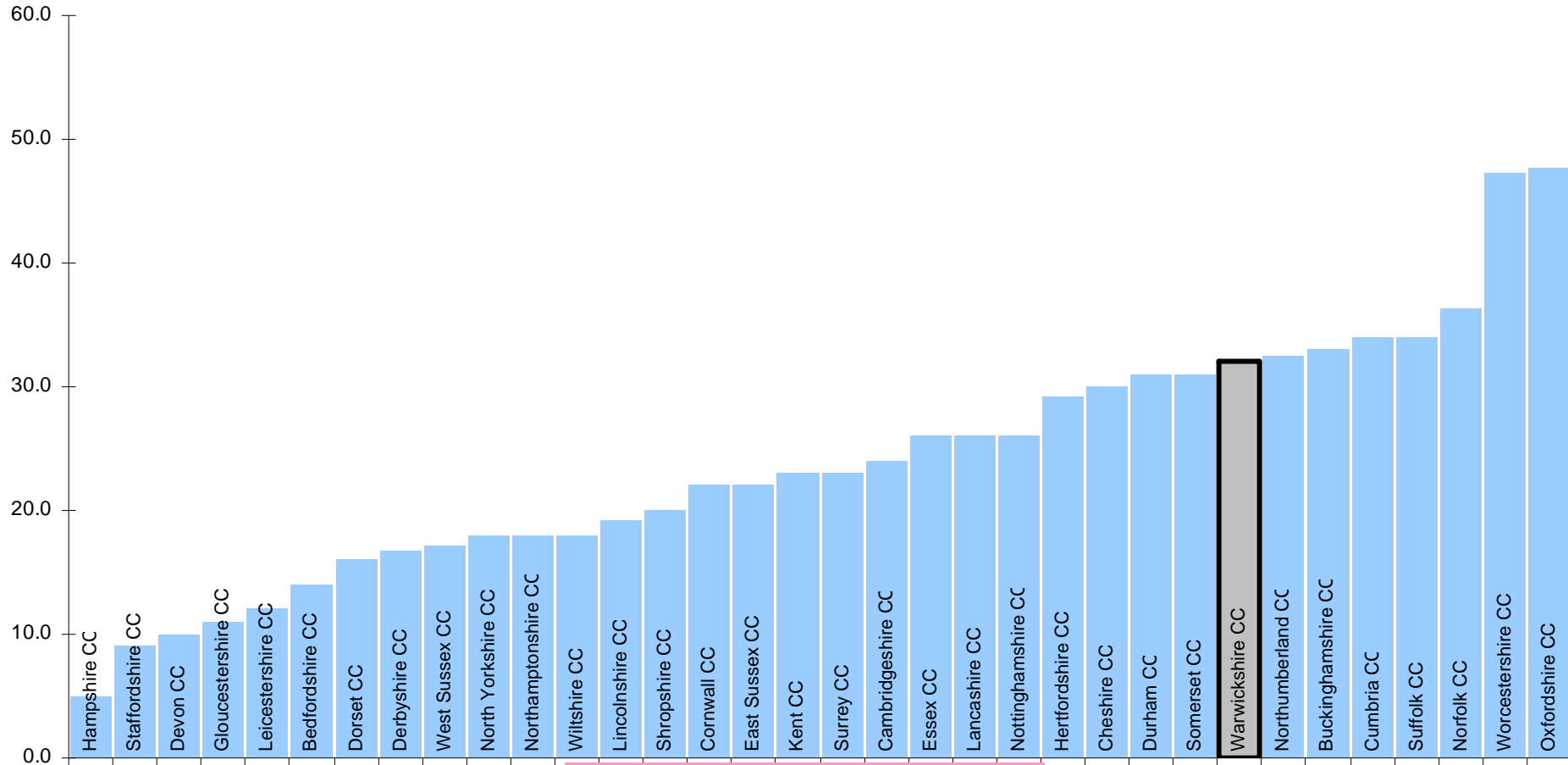
Performance in 2006/07

Label

On	Off	All	New analysis
		Family	

■ 187 - % category 1, 1a and 2 footways needing structural maintenance

■ Warwickshire CC



Its best to be LOW

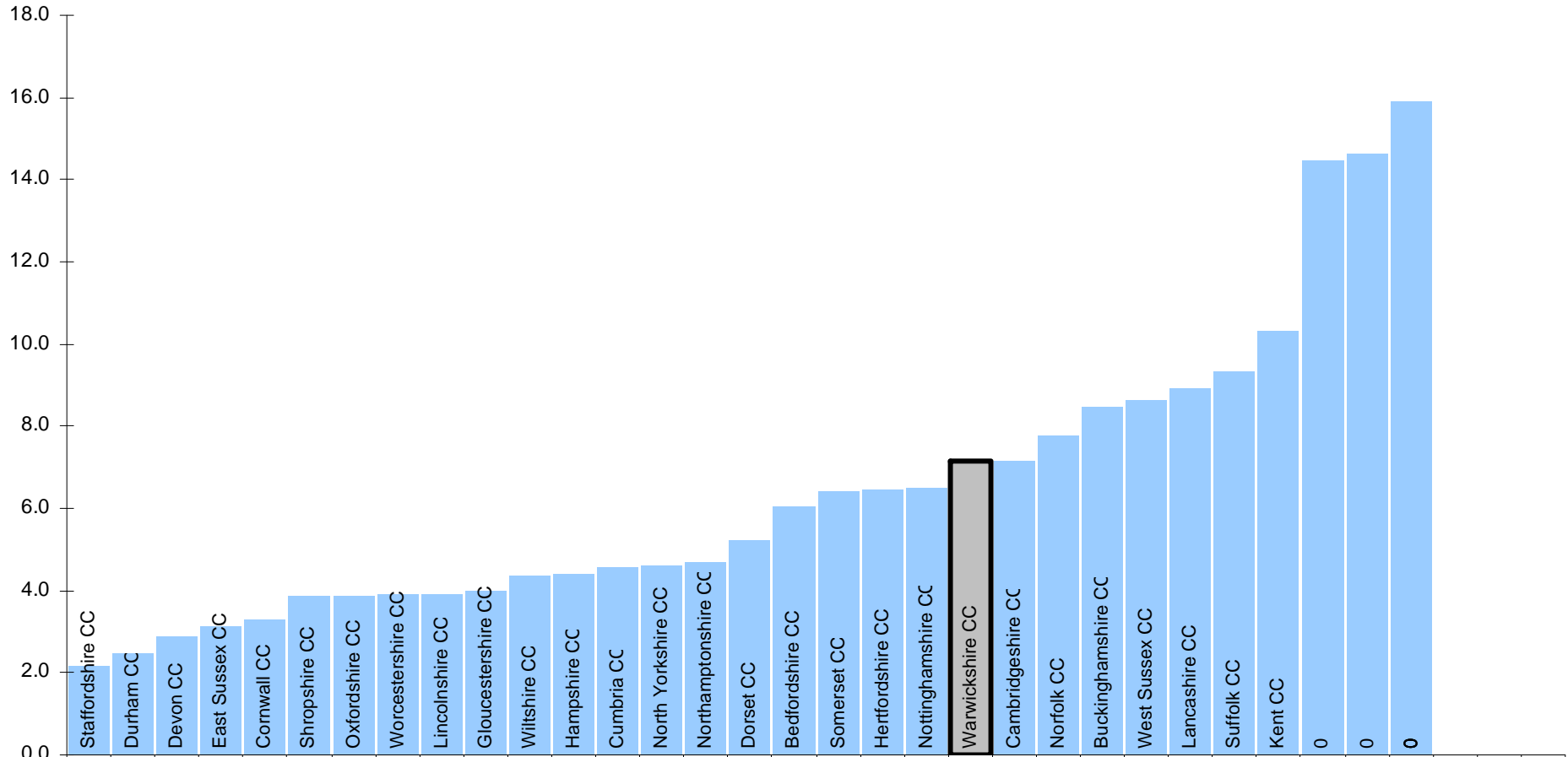
Performance in 2006/07

Label

On	Off	All	New analysis
		Family	

■ 215a - Days to repair street lighting fault (non-DNO)

■ Warwickshire CC



Its best to be LOW

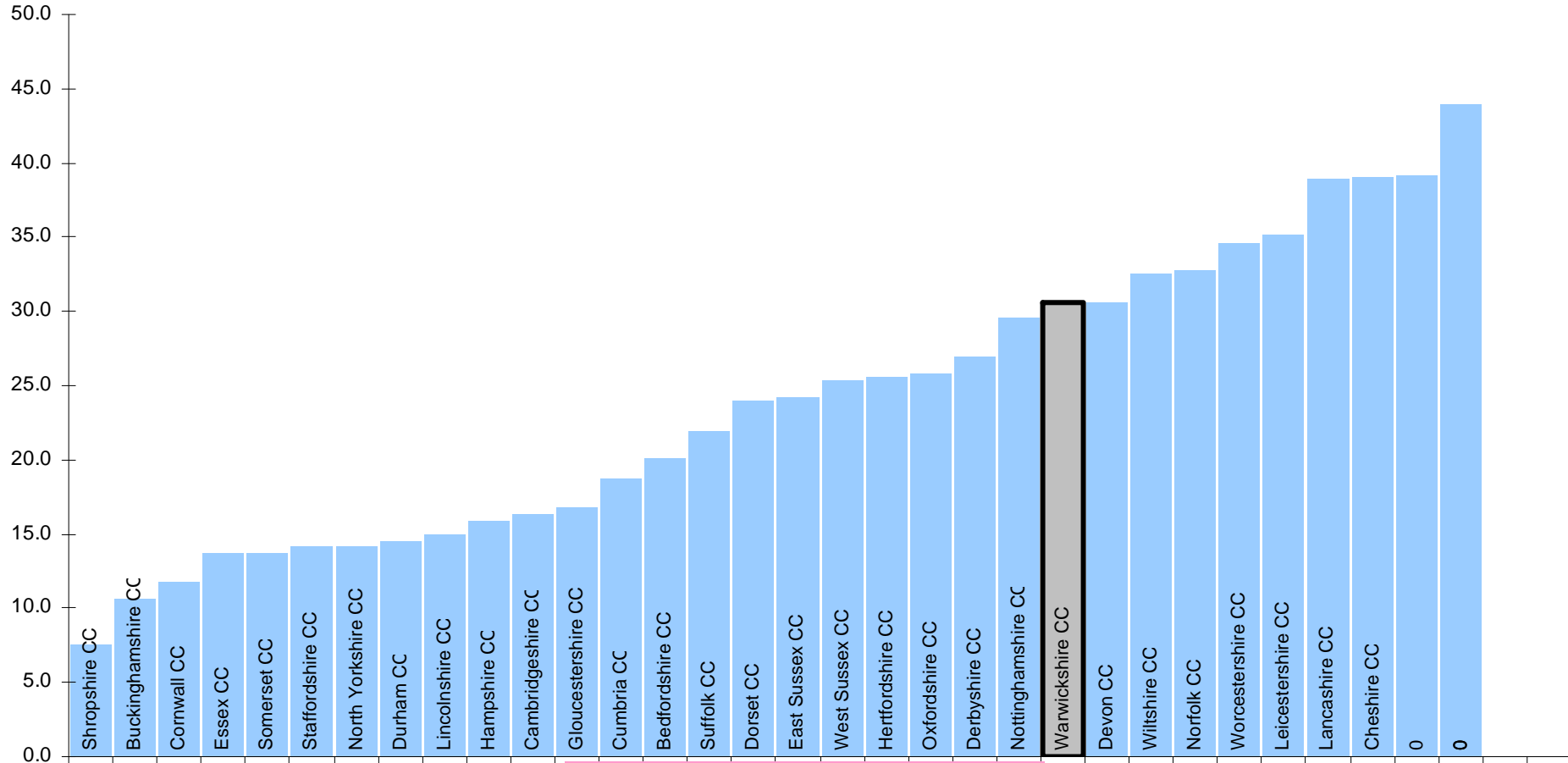
Performance in 2006/07

Label

On	Off	All	New analysis
		Family	

■ 215b - Days to repair street lighting fault (DNO)

■ Warwickshire CC



Its best to be LOW

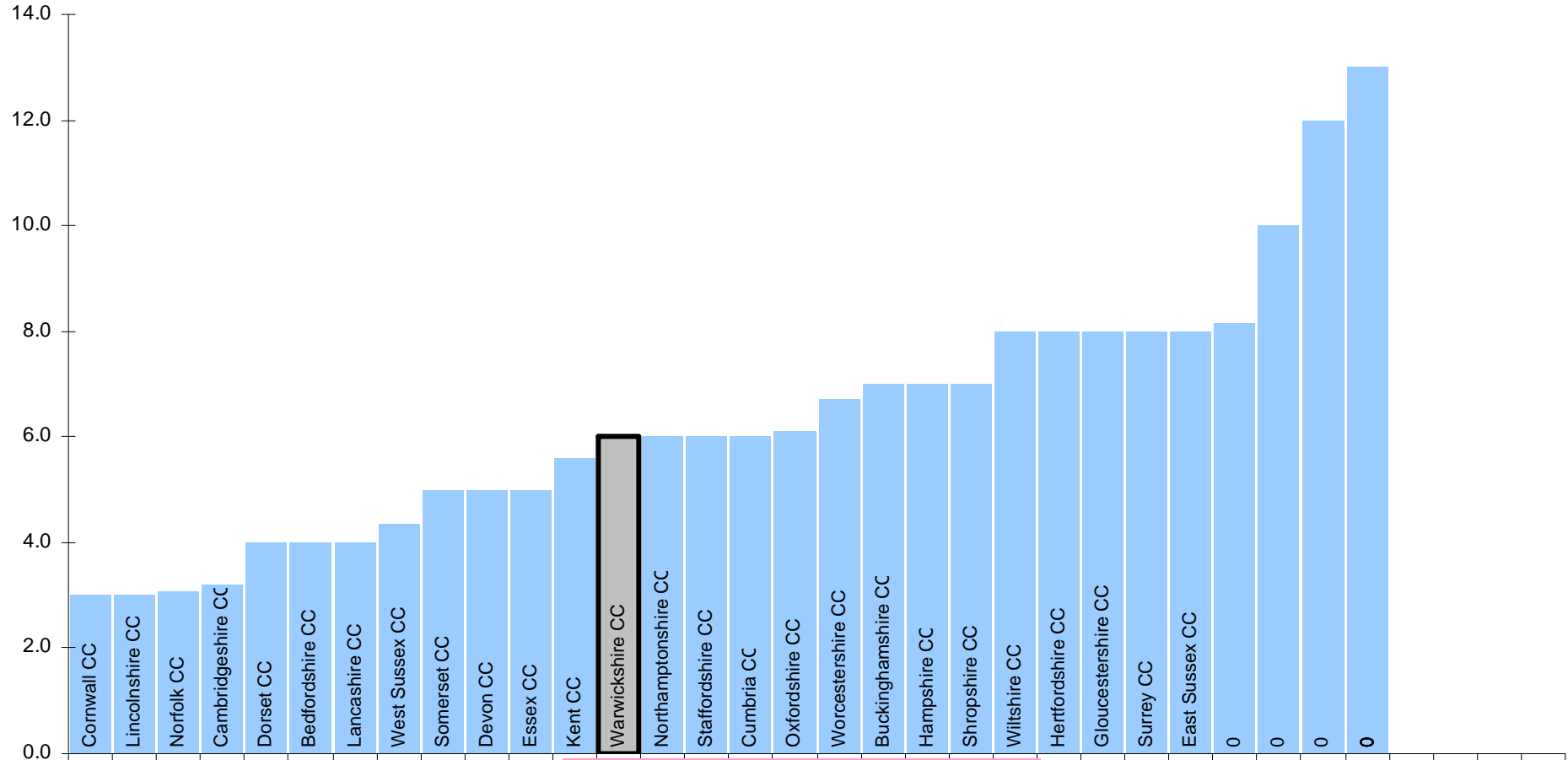
Performance in 2006/07

Label

On Off All Family New analysis

■ 223 - % principal roads needing structural maintenance

■ Warwickshire CC



Its best to be LOW

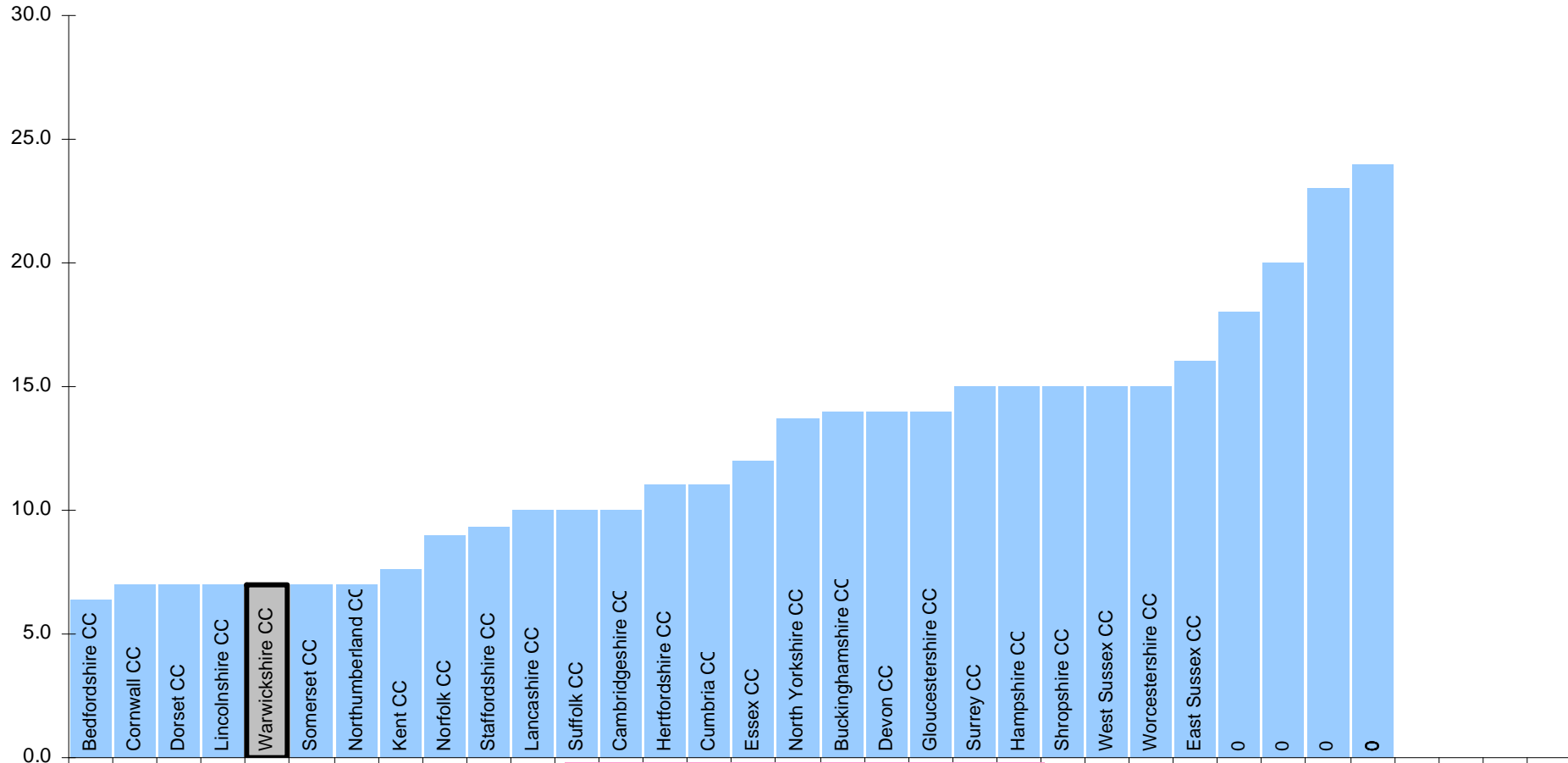
Performance in 2006/07

Label

On	Off	All	New analysis
		Family	

■ 224a % non-principal roads needing structural maintenance

■ Warwickshire CC



Its best to be LOW

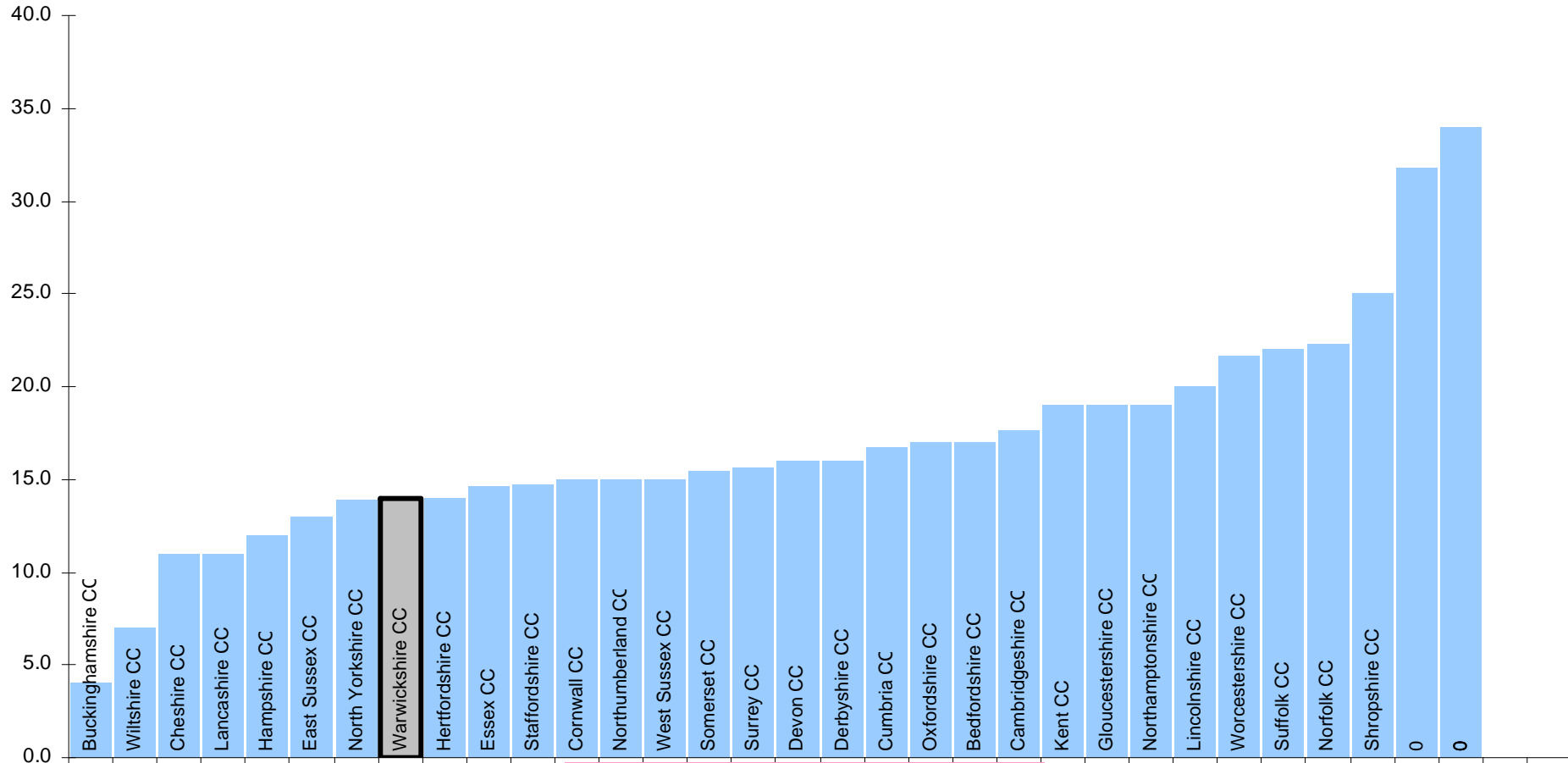
Performance in 2006/07

Label

On	Off	All	New analysis
		Family	

■ 224b - % unclassified roads needing structural maintenance

■ Warwickshire CC



Its best to be LOW